DICK DONOHUE

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QUALIFICATIONS

Creative, intelligent, IT Professional with extensive development experience on IBM i (AS/400, iSeries) systems, PCs, and the web. Proficient in a variety of programming languages and software. Valuable team player with effective interpersonal communication as well as project management and supervisory skills. Engaging public presenter of technical topics.   Nice guy, too!

EXPERIENCE

Principal Consultant/3rd Lvl Support Developer

NTT DATA/Cerner Health Services, Salt Lake City, UT (July 2015 - present)
Application support and development using ILE RPGLE (free-form), embedded SQL, CLLE, and RDi.

Change Management Analyst/iSeries Developer

Costco Wholesale, Issaquah, WA (February 2012 - July 2015)
Configuration, administration and 24/7 support for Turnover Change Management software. Application design and development, using RPGLE (free-form), CLLE, SQL, FTP, service programs, X-Analysis, and RDi. Participated in SOX Audits. Created iSeries-based Test environments. Provided training and technical support to developers. Coordinated Install Window with developers, managers, and Operations to preview changes and minimize risk to the business from iSeries deployments.

Notable:

- Met manager's goal of reducing my position from two full-time positions to just one in under a year.
- Saved the company over $25,000/ year in software licensing fees.
- Developed a program that deleted over 11,000 libraries in a single day - on purpose!

Consultant/Programmer/Project Lead

Donohue Computer Services, Portage, MI   (July 2002 - February, 2012)
Self-employed. Primarily contracted to a large manufacturing client (Denso Mfg.) as "Technical Lead." Application design and development using RPGLE (free-form), CLLE, EDI, FTP, SFTP, bar-coding, project management. Supervision of up to 5 programmers, weekly status meetings with end-user management, and Help-desk support. Recommended, negotiated purchase, installed, configured, and administered Turnover Source Change Mgmt software for over 40 developers in 4 locations. Provided training and technical support for programmers.
I also designed and customized (using php) several Wordpress-based web sites for small businesses and organizations.

Notable:

- Denso contract started as a 1 year contract; they renewed every six months for 9 years.
- Designed and led development of Inventory Replenishment system that allowed line workers to scan bar-codes to create orders sent to local stores, remote warehouses, and external suppliers.
- Designed and led development of system which allowed our suppliers to drop-ship to our customers (auto-makers) while automatically handling inbound and output EDI as well as inventory, AR, and AP transactions.

Consultant/Programmer/Analyst
Dynamic Computer Services, Inc., Grandville, MI (February 1998 - July 2002)
IT Consulting provided to many West Michigan clients. Application design and development using RPGLE, CL, VB, MS-Access, and Active Server Pages in many different environments.
Notable:
- For client approaching Y2k, converted their RPG-based (Sys/38) insurance claims processing system to a multi-user MS Access Database. Their customers indicated that the new reports they received were much easier to read and understand. The resulting system enabled them to process claims more accurately; and in half the time.

Senior Programmer/Analyst
Flowserve Corporation (formerly Durametallic), Kalamazoo, MI (August 1995 - February 1998)
Application Design & Development on AS/400 and PC using RPGLE, CLLE, and VB. Also: Secured ODBC access to AS/400 by developing customized exit point programs. After company merger, developed system to keep both companies' item master tables synchronized via trigger programs and DDM files. Gave public presentations on Exit Point programming to local AS/400 User Group.

Consultant/Programmer
Business Support Group of Michigan, Kalamazoo, MI (January 1995 - August 1995)
Application Design & Development on AS/400 using RPGLE and CL. Also: developed and presented training for client's programmers on application development using (new) ILE version of RPG.

Programmer/Analyst
Summit Polymers, Kalamazoo, MI (August 1993 - January 1995)
Application Design & Development on AS/400 using RPG, CL. Headed implementation team for new ERP software. Gained experience with EDI and bar-coding technologies.

Programmer/Analyst and PC Specialist
HRM Claim Management , Kalamazoo, MI (June 1988 - August 1993)
Application Design & Development on AS/400 and PC using RPG, CL, QuickBasic, Turbo Pascal.

Also: Sole provider of Networking, PC hardware, and PC Software support for all users in company.

EDUCATION/CERTIFICATION
ITIL 3.0 Foundations Certificate, May, 2013. Passed exam on first attempt with 88%.

A.A.S in Data Processing;
A.A in Liberal Arts, Concentration in Marketing
Kalamazoo Valley Community College, Kalamazoo MI

Completed 3 years College - majoring in Interpersonal Communication and Music
Hope College, Holland MI.

Completed 9 online courses covering HTML, CSS, JavaScript, JQuery
CodeSchool.com, 2015-2016